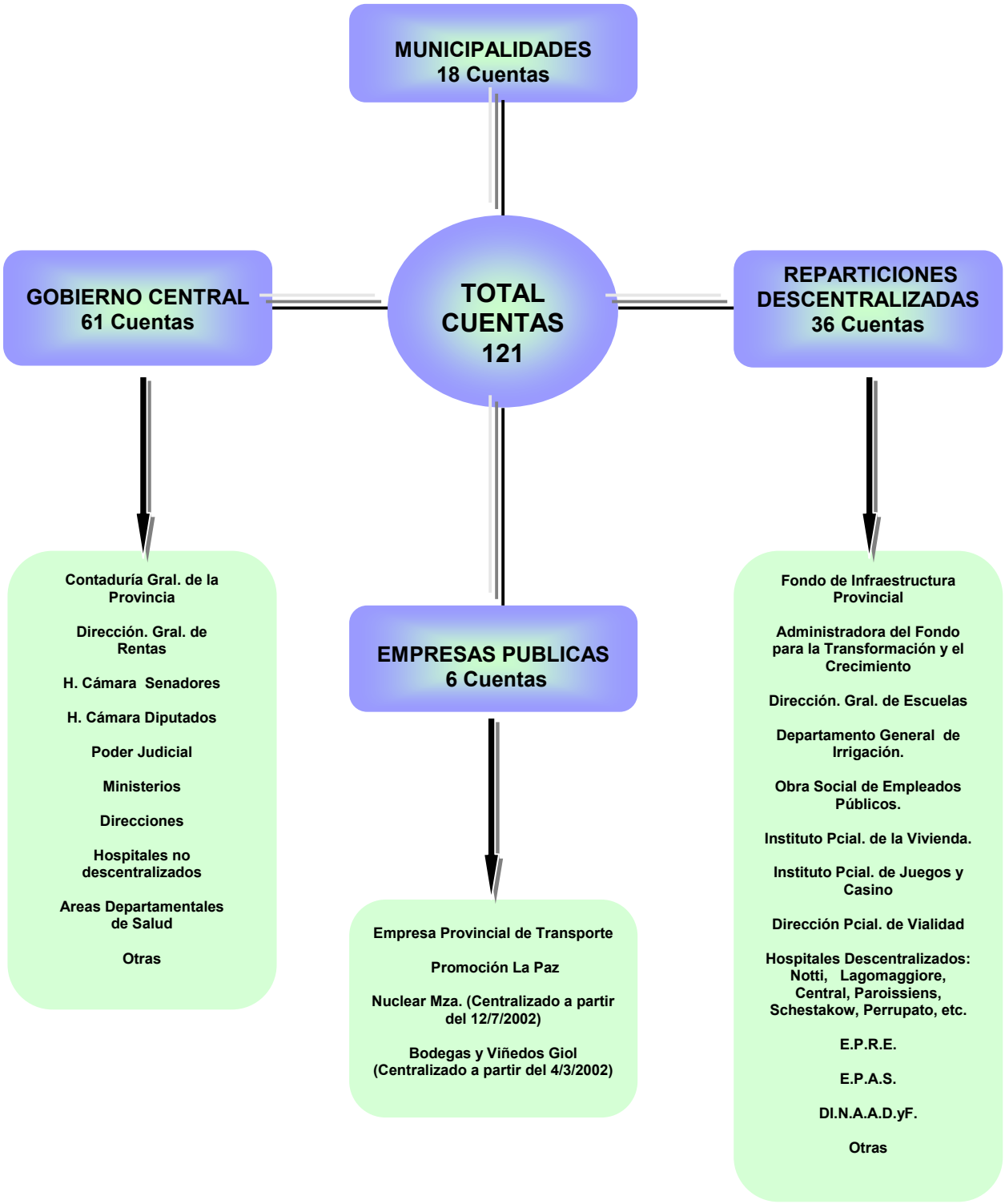II. UNIVERSO DE CONTROL